



Welcome to our Privacy Policy

Effective from November 19, 2020

Sharon Garrett and MindZone Hypnotherapy (hereinafter collectively described as “MindZone”) care deeply about the privacy of visitors and customers. To that end, this Privacy Policy (“Privacy Policy”) describes how MindZone will collect and use your Personal Information, as well as an explanation of the data rights you may have in that Personal Information. This Privacy Policy is not intended to override the terms of any contract you have with us, nor any rights you may have under other applicable data privacy laws.

If you read and fully understand this Privacy Policy, and remain opposed to our practices, you must immediately leave and discontinue all use of our website. If you have any questions or concerns regarding this policy, please contact us at sharon@mindzone.co.nz

Our website platform is provided by [wix.com](https://www.wix.com) whose privacy policy can be viewed [here](#).

By accessing or using any of our Services, you acknowledge that you have read this Privacy Policy.

The below is written in easy to ready language for greater understanding and transparency.

What info do we collect?

We receive, collect and store any information you enter on our website (e.g. completing our contact form) or provide to us in any other way. In addition, we collect the Internet Protocol (IP) addresses used to connect your computer to the Internet; e-mail address; computer and connection information and purchase history with us. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personal identification information (details such as name, email, etc); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How do we collect your info?

When you conduct a transaction, book an appointment online or complete an online form (such as our contact form) on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why do we collect your details?

In short, we collect information for ease of communication with you and for the following purposes:

- To provide and operate our business services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To compile statistical data and other aggregated and/or inferred Non-personal Information, which we use to improve the targeting of our business and the client online experience;
- To comply with any applicable laws and regulations.

How does our online retail shop use your personal information?

MindZone utilises Wix.com as our platform for our web and digital activities including our online retail shop (which is active from time to time). If you decide to make a purchase through our retail shop, your data will be handled in line with Wix.com's privacy policy relating to data storage, databases and the general Wix.com applications. They store your data on secure servers in line with privacy laws.

All direct payment gateways offered by Wix.com and used by MindZone adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our online retail store.

What are tracking tools and how do we use them?

Our website tracks personal information through the use of tracking tools such as Google Analytics, Cookies, etc. It's important to note that third-party services, such as Google Analytics or other applications offered through the Wix App Market, placing cookies or utilizing other tracking technologies through Wix services, may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by our Privacy Policy. Click [here](#) to view which cookies are stored on our site visitors' computer.

How can I stop you using my data?

If you don't wish to allow us to process your data, please contact us by sending correspondence to: 10 Algies Road, Featherston RD3, New Zealand 5773 or email us at sharon@mindzone.co.nz

Privacy policy updates

We reserve the right to modify this privacy policy at any time to comply with privacy laws. If we make material changes to this policy, we will notify you by posting them here on the website, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.



